

March 2015

To Our Water Customers:

This is a Consumer Confidence Report, that New Hampshire Department of Environmental Services (NHDES) requires us to send every year. On the back side of this letter we have enclosed a summary of Bristol's water quality report.

The Water Department's current customer base exceeds 3420 individuals supplied by 1368 service connections tied into 21.7 miles of distribution piping. There were 8 new water service units during 2014. The Department supplies water to residential, commercial and 182 seasonal customers as well as schools, campgrounds, industry and 158 fire hydrants throughout the town. During 2014 the department pumped roughly 113,371,600 gallons of water otherwise 310,607 average gallons per day had been pumped from the wells.

2014 Water & Sewer system maintenance and project summary:

During 2014 the Department performed several maintenance tasks, some of the highlights where:

- Installation of radio read water meters (phase 2 of 5).
- Numerous service curb stops (street side shut off valve) dug up and repaired or replaced.
- Trimming right of ways for main water and sewer lines.
- Pressure washed the exterior of the 1 million gallon water tank.
- Energy study performed on the Fowler well site.

Any questions or comments please call our office at 744-8411.

We would also like to take this opportunity to remind customers to please be sure that we have up-to-date contact information for you on your accounts. It is important that in the event of a water emergency, we are able to contact you, and a current phone number is essential in this process.

Please feel free to email such information to the wateroffice@townofbristolnh.org, by dropping a note along with your payment, or by contacting the office by phone at the number noted above.

We thank you in advance for your time and attention to this matter.

Effective January 2015, all payments for water and sewer bills shall be mailed to or dropped off at Bristol's Town Clerk/Tax Collector's office, 230 Lake Street Bristol, NH 03222.

All questions pertain to your bill should be directed to the Water & Sewer Office at (603)744-8411.

