



**TOWN OF BRISTOL  
WATER & SEWER DEPARTMENT**

180 AYERS ISLAND ROAD, BRISTOL, NEW HAMPSHIRE 03222  
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**To Our Water Customers:**

**March 2019**

This is a Consumer Confidence Report that New Hampshire Department of Environmental Services (NHDES) requires us to send every year. We have also enclosed a summary of Bristol's water quality report.

The Water Department's current customer base exceeds 3,462 individuals, supplied by 1,385 service connections, tied into 21.7 miles of distribution piping. There were 7 new water service units added to the system during 2018. Additional water taps have been made for multiple units that will be added in 2019. The Department supplies water to residential, commercial and 190 seasonal customers as well as schools, campgrounds, industry and 160 fire hydrants throughout the town. During 2018 the Water Department pumped roughly 104,696,500 gallons of water, equivalent to an average of 286,840 gallons per day from our wells.

**2018 Water & Sewer system maintenance:**

During 2018 the Department performed several maintenance tasks. Some of the highlights were:

- Third and final phase of the cleaning and video inspection of wastewater collection system.
- New water meter installations are nearly complete with only 35 meters remaining of the 1,385 purchased.
- Finalized the installation of sludge dewatering equipment.
- The upper oxidation ditch sustained damage to the wall and floor during heavy rains that fell in October of 2017. Repairs have been completed by Penta Construction Company and a portion of the cost had been reimbursed by FEMA.
- Finished drainage improvements at WWTF.
- Manhole adjustment/repairs, water service valves and main valve adjustments or replacements had been made in preparation for the paving of Central Street and 104 East of Sugar Hill Drive.
- New truck (2019 F350) purchase to replace the 2008 F350.

**Upcoming 2019 water projects:**

- Install the remaining water meters.
- Complete the implementation of on-line payment option for water and sewer bills.
- Conduct water audit/leak detection.
- Water service valves and main valve adjustments or replacements will be made in preparation for paving areas of Red Fox Village.
- Roof repairs to the Central Street Pump Station.
- Various repairs will be made to defects found in the collection system during the CCTV inspections.

*We would also like to take this opportunity to remind customers to please be sure that we have up-to-date contact information for you on your accounts. It is important that in the event of a water emergency, we can contact you and a current phone number is essential in this process.*

Please feel free to email such information to the [wateroffice@townofbristolnh.org](mailto:wateroffice@townofbristolnh.org), by sending a note along with your payment or by contacting the office by phone at the number noted below.

*All questions pertaining to your bill should be directed to the Water & Sewer office at (603) 744-8411.*